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QUALITY AND ENVIRONMENTAL POLICY

Deko Srl is an Italian company which believes in its own “made in Italy” and quality, determined to bring worldwide its expertise in the non-stick system production.

The Management is firmly convinced that in order to successfully manage the Organisation it is essential to:

- Bring more performing cookware and Industrial paints to the market, offering a consulting and after-sales service led by expert chemists and technicians;
- Define risk factors and opportunities which impact the Integrated Management System (IMS) in order to achieve the expected results.
- Create innovation for the non-stick coating sector, being able to customise its coatings to meet the customer needs with fast production and delivery time.
- Establish, maintain and use an IMS, designed to continuously improve all the activities, taking into account the needs of the involved parties, which are: customers, Organisation, competent authorities and suppliers, banks and communities.
- Be compliant with the applicable mandatory requirements (standards, laws, regulations and customer specifications).
- Be environmentally friendly and reduce the environmental impact as much as possible. The company also produces water-based paints, thus giving its customers the possibility of using solvent-free non-stick systems.
- Achieve continuous improvement of their environmental performance through the following actions:
 - Effectively implement management and operational procedures that ensure compliance with environmental regulations and pollution prevention.
 - Continuously monitor the production process by adopting an appropriate methodology for controlling its environmental impacts.
 - Involve, train, and raise workers' awareness of environmental issues and improvement goals.
 - Raise awareness among the target market by disseminating to stakeholders the importance of environmental protection and finding tools to involve them in the commitment to adopting correct environmental management criteria.
- Apply the seven below described quality management principles, which are necessary to achieve the goals:
 - ✓ **Customer focus.** The main focus is on meeting customer requirements and striving to exceed their expectations.
 - ✓ **Leadership.** Leaders establish unity of purpose at all levels by creating conditions in which people actively participate in achieving the Organisation's quality objectives.
 - ✓ **Active participation of people.** Competent, empowered people, who are aware of the applicable product requirements and actively engaged at all levels throughout the Organisation.
 - ✓ **Process approach.** Deko srl manages its activities as interrelated processes which act as a consistent system in order to achieve steady and predictable results in a more effective and efficient way.
 - ✓ **Improvement.** Successful organisations are continuously focused on improvement.
 - ✓ **Evidence-based decision-making.** It is important to understand cause and effect relationships and potential unintended consequences. Facts, evidence and data's analysis leads to greater objectivity and confidence in decision-making.
 - ✓ **Relationship management.** For the sustainable success, organizations manage their relationships with relevant stakeholders, such as suppliers.

The Integrated Management System (IMS) is the tool needed to ensure that the quality and environmental objectives are achieved. It describes and defines organisation, resources, responsibilities, procedures, standards, laws, regulations and applicable technical rules. The Management promotes the application, improvement and development of the IMS and ensures that the principles of total quality management are spread, understood and shared by all the employees and coworkers in the Organisation. Therefore, the staff is required to comply not only with the requirements of the Integrated Manual (IM) but also with the related documentation for the activities within their competence. The Quality and the environment Policy commitments result in an OBJECTIVES PLAN, which contains measurable targets which the Management commits to achieving, providing all the involved managers with the necessary resources and support. The Management periodically reviews the suitability of the QMS, the quality and environmental policy, the objectives and the indicators, taking actions where opportunities for improvement exist.

Sole Director

Chiara Brunelli